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Ignus Chosen to Service QCS Customers

QCS Customers will have access to Ignus for IT work, web design, web hosting and more.



Ignus Technologies was chosen by Quality Computer Solutions to provide computer technical service and support for QCS' customers.

Ignus will provide the same products and services that they've utilized QCS for in the past, namely computer repair, network service, and new computer sales.

In addition, QCS customers will also be able to take advantage of the wide range of additional products and services Ignus offers such as web design, web hosting, computer programming, Microsoft Dynamics GP (formerly known as Great Plains), Microsoft Dynamics CRM, and video surveillance.

Quality Computer Solutions customers will still be able to call the same phone number they're accustomed to and receive prompt, professional service. Only now they can also get their web site, security, surveillance, programming, and business software needs taken care of at the same time.

"We're proud to be chosen by QCS to support their customers," said Ole Gjerde, Vice President and IT services manager of Ignus, "and we're very happy to be working with those customers and meeting their needs."

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Garage Theft is Getting Increasingly Common

Theft has always been an issue but most people don't take precautions until it's too late.



Adding a camera can deter potential thieves.

Theft is an issue anywhere and everywhere but Fargo has been victim of a recent string of garage break-ins. Unfortunately, I was a victim of one of these thefts. Although most of these thefts happened in apartment complexes, they can also happen at your home. How do they do it? It is actually extremely simple to accomplish if you have a garage door opener outside of your garage. Most people have the key pads and some people have the quarter turn key opener and this is the gateway to your garage for potential thieves. I will not go into details about how they did it because I don't want the word to be spread of how it is done but I will give you a few hints on how to prevent this from happening to you.

Garage Theft - Continued on next page

Here are a few tips for you to prevent garage door break-ins:

- » Install a wireless keypad on your garage instead of a wired version.
- » Make the wires to your turn key opener or keypad extremely short so they break or cannot be pulled out if the unit is broken off.
- » Avoid any type of outside devices on your garage; just use the garage door openers in your cars.
- » Lock the door going into your house from the garage and lock your car. (Especially in apartments)
- » Install an Ignus surveillance system at your house or rental properties.

By employing even a few of these tips you should be able to ensure the safety of your personal items in your garage, your vehicles and your family. 🌟

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Times, they are a Changin'

How the Telecom Industry is changing.

Thanks to the folks at Ignus for the invitation to write this article for their newsletter. I've been involved in Technology Sales and Telecom now for nearly a decade. That length of time is considered a short interval for most business models, but in the Telecom world it is, literally, an eon.

If you're a business owner or manager, you probably only think about your Voice and Data services if they aren't working properly, or you are moving? You're not alone. The real problem then becomes, "Who do I call now?" and "What is the next step?"

Good question! With all the changes, not just to the industry, but also within some of the companies that you probably do business with, chances are pretty good the reps you worked with the last time, have either moved around in their company, or worse case, are no longer there anymore? Hence the title for this month's article.

In just the past couple of years in the Fargo area, we have seen quite a few changes in the Telecommunications markets. There are better product choices, prices are certainly lower and more competitive all around, and as a business, the technology is getting to the point where, not only can the average person understand it and use it effectively, but you can actually afford it!! Although Fargo has a few smaller Telecom companies that offer a few twists on the services most business need and want, the competition has finally spurred the big boys (Qwest, AT&T, Verizon Bus. Etc) to get their "act" together and start offering affordable services for the 96% of businesses nationwide that don't qualify as "big business". You can now get high-speed Internet in many places, even south of I-94 at speeds up to 7mg. For less than \$49 a month. Long Distance plans now include Unlimited Domestic (50 states) minutes for small monthly fees (\$25). Features like Caller ID (which was available actually in the 30's but never brought to market) 3 way Calling, Voice Mail, etc all now come included with packages at prices previously only reserved for just the line.

The long and short of it (and I know short is always better when you talk Telecom) is that if you, as a business owner or concerned party, haven't looked at your options in the last 9-12 months, then you are probably leaving money on the table, and worse, could be taking advantage of that next level of service or product to help get your word out there, and more customers through your doors.

At Renodis, we are independent reps. We work with a variety of carriers, and our services to you, the customer, are 100% without charge or obligations. If you choose to go with a change in services through us, we walk with you through the whole process, handle any project management or coordination needs, and stay available to you after it's completion to make sure you stay ahead of the changes and know your options. Looking is free, call your Ignus account manager and we can take a look at your service needs immediately.

You'll be surprised at what you might be missing. 🌟

Guest Writer Keith Johs | Senior Consultant & Analyst, Renodis Inc.



Best of the Net

A list of the top 10 ranked Web Sites in the United States.

Ever wonder what the best of the internet looks like?

What do these sites feature that your site may not?

How do these monsters of the world wide web become such monsters?

Well, lets delve into these topics and attempt to come out with some great reasons for it.

Top 10 Ranked by Traffic

- | | |
|---|---|
| 1. yahoo.com – search engine, web portal
(Launched in 1995) | 6. live.com – search engine, web portal
(Launched in 1994) |
| 2. google.com – search engine, web portal
(Launched in 1997) | 7. ebay.com – international auction site
(Launched in 1995) |
| 3. myspace.com – social networking website
(Launched in 1996) | 8. msn.com – content provider
(Launched in 1994) |
| 4. youtube.com – file sharing portal
(Launched in 2005) | 9. wikipedia.com – Collaborative encyclopedia
(Launched in 2001) |
| 5. facebook.com – social utility used to connect family and friends
(Launched in 1997) | 10. craigslist.org – Classified Ads users can post in specific geographical locations
(Launched in 1997) |

Traffic rankings list from alexa.com.

Common features of the top 10 Web Sites

The first thing I noticed about this list is that all but two web sites were launched before the year 2000. Meaning most of these sites have stood the test of time. None of these web sites were as popular the launch day as they are now. How many of these have advertised nationally? I can count them on one hand.

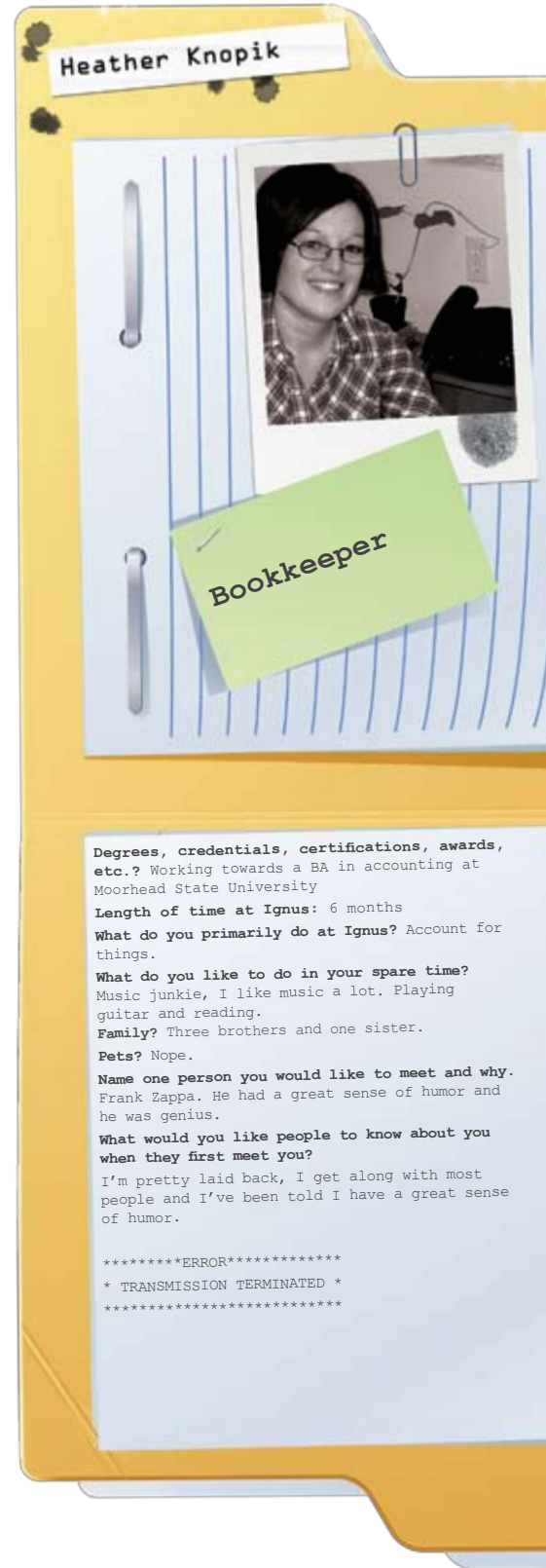
A new concept to the web is the ability for users to provide their own content. Sites like youtube.com and myspace.com exist for this sole purpose. Users of youtube.com can upload and watch videos from other members. Myspace.com gives users the ability to create a mini personal web site to share content. Myspace.com was originally create for musicians in the music industry to share music.

Other sites such as ebay.com and facebook.com allow users to connect via the web. Ebay connects buyers and sellers and Facebook connects friends and family members.

Google.com and wikipedia.com are utility type web sites. These sites give users the ability to find information easily and quickly. Google also offers many other tools such as maps, email and calendars. Users of wikipedia.com can not only browse content but can share and create content in a “live” encyclopedia setting,

One thing that each of these web sites have in common is the fact that each one is dynamic. Every time a user logs into a site, the content will have changed. There is always something new to read about, watch or learn. ●●●

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Heather Knopik



Bookkeeper

Degrees, credentials, certifications, awards, etc.? Working towards a BA in accounting at Moorhead State University
 Length of time at Ignus: 6 months
 What do you primarily do at Ignus? Account for things.
 What do you like to do in your spare time? Music junkie, I like music a lot. Playing guitar and reading.
 Family? Three brothers and one sister.
 Pets? Nope.
 Name one person you would like to meet and why. Frank Zappa. He had a great sense of humor and he was genius.
 What would you like people to know about you when they first meet you?
 I'm pretty laid back, I get along with most people and I've been told I have a great sense of humor.
 *****ERROR*****
 * TRANSMISSION TERMINATED *

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Comments, Questions, Suggestions?
 If you have questions, comments, suggestions, or ideas for a topic you'd like to see please contact editor@ignus.com.

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Ignus Quick Tip

Signs of viruses: Are you infected?

After you open and run an infected program or attachment on your computer, you might not realize that you've introduced a virus until you notice something isn't quite right.

For a complete list go to www.ignus.com/articles/395

Ignus Quick Stats

September Browser Stats



Browser	Percentage
Internet Explorer 6	35%
Firefox	35%
Internet Explorer 7	21%
Other Browsers (Internet Explorer 5, Mozilla, Safari, Opera)	9%

Source: w3schools.com